



2024 IMPACT REPORT

A WORD FROM OUR LEADERSHIP

Dear Friends,

As we reflect on this past year, we are reminded of what is truly possible when purpose meets perseverance. Through meaningful partnerships, both longstanding and new, we have expanded opportunities for those seeking stability and strengthened the communities we call home.

In 2024, Community Action Partnership of Orange County (CAP OC) experienced significant growth by launching new programs and deepening existing ones to better meet the evolving needs of the families we serve. Guided by our commitment to whole-family care, we strategically integrated standalone services to address the root causes of poverty, creating lasting, sustainable change. Among our most impactful additions was the CalAIM Enhanced Care Management program that is now fully embedded within our Youth and Family Programs. This service has transformed the support we provide—helping participants move beyond crisis and toward long-term stability and thriving futures.

However, growth does not come without challenges.

Early in the year, we faced significant funding uncertainty for our OC Diaper Bank program due to unexpected state budget withdrawals. This threat of a program shutdown could have left many families without essential resources. Yet, through the perseverance and creativity of our team, we mobilized quickly, securing alternative funding from private donors



and county representatives to sustain this critical service. This experience reinforced the strength of our community partnerships and the power of community action.

Behind every data point in this report lies a story—a person, a family, a community—whose future is brighter because of the work we've accomplished together. These stories are what drive us to keep pushing forward.

As we look toward the future, we remain deeply committed to our vision of a poverty-free Orange County. We will continue to scale effective programs, innovate where necessary, and ensure that our efforts remain centered on the individuals and families we serve. With your continued partnership and support, we are confident that we can build a brighter future for every Orange County family.

Thank you for being an essential part of this mission.

With gratitude,



G. Scott

GREGORY C. SCOTT
PRESIDENT & CEO



Irene Basdakis

IRENE BASDAKIS
2024 BOARD CHAIR





SUSTAINING THE OC DIAPER BANK

In 2024, the OC Diaper Bank reached a major milestone—distributing over 8 million diapers and essential infant supplies to families across Orange County. This represents a year-over-year increase of more than 1 million items from 2023, reflecting both rising need and the growing impact of the program.

For parents like Carmen*, the OC Diaper Bank is more than a resource, it's a lifeline. A single mother of four, Carmen worked tirelessly to provide for her children. But with only one source of income, covering rent, food, and daily essentials became a constant challenge. That's when she connected with *Transitions in Motherhood*, an OC Diaper Bank partner agency offering monthly distributions of diapers and infant care supplies.

Thanks to this support, Carmen could confidently redirect her limited resources to food and housing knowing her children were supported. But she didn't stop there. Inspired by the help she received, Carmen began encouraging other moms to attend distribution events and enrolled in parenting courses to further support her family's future.



That’s the power of the OC Diaper Bank—providing more than just diapers. By working with trusted community partners, we offer whole-family care that empowers parents to create sustainable futures.

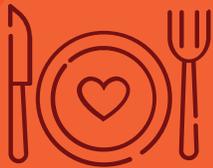
This year, the OC Diaper Bank also received a groundswell of community support to sustain operations through June 2026. Thanks to the generosity of key funders and champions including the Sun Family Foundation, First 5 Orange County, Senator Tom Umberg, Assemblymember Avelino Valencia, and Supervisors Don Wagner and Doug Chaffee, we secured nearly \$2.5 million in funding to continue serving families in need.

Looking ahead, Community Action Partnership of Orange County (CAP OC) is deeply committed to securing the future of the OC Diaper Bank, protecting it from funding disruptions that could leave families without this critical resource.

With continued support, mothers like Carmen can breathe easier, knowing they can provide other everyday necessities without worrying about where their next supply of diapers will come from. This assurance lifts a heavy burden, allowing families to focus on building stability and hope for their children’s future.

This year’s efforts have highlighted the incredible power of community. By coming together to stand with families today, we can break the cycle of poverty and create a stronger, more hopeful Orange County tomorrow.

THE OC FOOD BANK



21,567,940

Meals Provided to Local Families

Our Volunteers Contributed

68,245 Hours



the Equivalent of

33 Full-Time Employees

Over \$3 Million

in CalFresh Benefits Provided to Offset Grocery Costs



8,743,531

Diapers & Related Infant Items
Distributed by the OC Diaper Bank

“We are all so thankful for CAP OC and the OC Food Bank. The other day, a woman and her son came in for a meal. Upon receiving food, the boy looked up to his mom and exclaimed, ‘Mommy, we have food!’ and his mom smiled and said, ‘I know son, we get to eat today.’ Your donated foods are a such a blessing; more than some really know.”

- Reverend Dion Thomas, an OC Food Bank Partner

1 Million Pounds of Produce Grown at the Giving Farm

This year we commemorated 1 million pounds of produce harvested at the Giving Farm, a collaborative effort with Westminster High School that provides fresh fruits and vegetables to the OC Food Bank for distribution. This milestone was celebrated on Earth Day, marking an important connection between local agricultural work, education and our efforts to feed those facing food insecurity.

OC Hunger Alliance Advances & Expansion

In 2024, the OC Hunger Alliance released a comprehensive Food System Assessment, supported by the Samueli Foundation and the Orange County Office of Population Health Equity, which incorporated community voices and outlined a roadmap to address barriers such as transportation, culturally appropriate food, and systemic inequities. The Alliance also expanded its steering committee and launched pilot programs in coordinated logistics and procurement, strengthening collaboration and improving food distribution. By advancing data and predictive analysis, the Alliance is positioning itself to better anticipate needs and reduce hunger across Orange County.



YOUTH & FAMILY PROGRAMS

21 Families

Found Stable Housing through Housing Navigation



Provided Free VITA Tax Preparations for **679 Individuals**

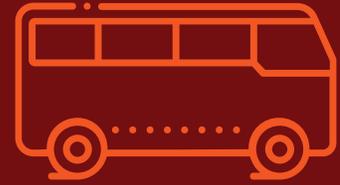
= Over \$1 Million in Refunds

putting vital dollars back in the pockets of hardworking individuals and families



124 Participants

received a “Mobile Clinic” service including, breast exams, health screenings and dentistry



\$81,502 in FaCT Emergency assistance funds were distributed in the form of grocery gift cards, gas gift cars, bus vouchers and bill assistance

22,928 Individuals

participated in Family Resource Center Food Distributions



Launching CalAIM Enhanced Care Management

In January 2024, CAP OC launched its Enhanced Care Management (ECM) initiative, the newest addition to the portfolio of programs supported by CalAIM. With this new service, we can provide qualifying individuals with wrap-around services including physical, behavioral, dental, developmental, and social support to stabilize and sustain themselves and their families. This holistic program is designed to eliminate barriers and ensure participants have access to essential resources.

“I come to Southwest Community Center everyday for a hot meal. Everyone is really nice here. When they can, they help me with other things beside a meal. I like that they remember me and offer the help I need to get by”

- Igor, Southwest Community Center Hot Meals Recipient

ENERGY & ENVIRONMENTAL SERVICES



3,820

Homes Received Energy Assistance

=

\$3,745,295

in Total Payment Assistance Benefits



3,147

Persons 60 Years of Age or Older



888

Children 5 Years of Age & Under



3,248

Persons Living With a Disability



358

Homes Weatherized



253

Homes Assessed for CalAIM Services



101

CalAIM Home Modifications Completed

“When summer hit, school was out, and I am a tutor. There was no work, and I had to go on unemployment. I didn’t have enough to pay my electric bill, so I turned to LIHEAP for help. I was so happy when I got the letter in the mail that stated I had a credit towards my electric bill for a couple of months. They helped me when I had no other form of help. I don’t know what I would have done without their assistance.”

- Cheree, LIHEAP Program Recipient



Integrating CalAIM Services

In 2024, our CalAIM Community Support Services experienced significant growth, with the full integration of Asthma Remediation and Energy Accessibility Adaptations (EAA) into our Energy & Environmental Services Department. These two programs, launched in 2023, are now essential components of our approach to addressing health and environmental barriers in the home.

Over the past year, we've seen a remarkable increase in demand and impact—**rising from 90 total assessments in 2023 to 253 in 2024, nearly tripling within a single year.**

With the addition of these services, any eligible household can now access critical support, including home modifications that improve accessibility and safety, as well as comprehensive asthma remediation aimed at eliminating environmental triggers. Together, these efforts help reduce health disparities and improve quality of life in households across Orange County.

Finding Hope Through Housing

MEET JASON



Jason's story is a testament to resilience, perseverance, and the power of support. Before connecting with the Housing Navigation Program, Jason found himself lost and unsure of where to begin. "I was looking for a place to move into but didn't know where to start," Jason shared. He faced the daunting challenge of navigating housing resources on his own until Annie, a CAP OC Housing Navigator, stepped in to guide him.

The turning point came when Jason received a housing voucher with the assistance of the OC Health Department and Mercy House. While the voucher was a critical tool, he needed help navigating the complex process of securing stable housing. "Somehow, I was guided to the right people who helped me get off the streets and put a roof over my head," Jason reflected.

The program's impact was transformative. Through the Housing Navigation Program, Jason found not just a home but also stability and peace of mind. "Moving into my new apartment has been life-changing," he said. "It's a bigger unit—quiet, clean, and comfortable. It's a place I can call home. I can go to work and come back to a safe environment. It gave me a foundation. I no longer have to worry about where I'll sleep." With stable housing, Jason has been able to focus on rebuilding his life. He proudly shared his achievements, including obtaining his first driver's license. "Having a license has opened more job opportunities," he said. His next goals include securing a full-time job, purchasing a car, and building a closer relationship with his new grandson. "My goal is to maintain stable housing and continue giving back by helping others," Jason shared.

Jason acknowledged that the journey wasn't always easy. "Getting into the right mindset and staying patient was hard," he admitted. However, his determination saw him through. For those in a similar situation, Jason offers this advice: "Don't give up. Put everything aside and trust the process. Listen to the resources and try your best. If you have questions, don't be afraid to ask." Today, Jason stands as a symbol of hope, proving that with the right support and mindset, it's possible to overcome even the toughest challenges. His story reminds us of the importance of community, compassion, and the courage to start over and we are proud to have played a role in his success.

THIS IS WHERE **POVERTY ENDS.**

YOUR GIVING IMPACT

When we look back on this year, one truth stands out: change happens because people like you choose to care. Your generosity has helped families overcome hardship, restore confidence, and take steps toward a more stable future.

Your donations make real change across Orange County.

Backpacks for Success

Donors contributed almost **\$45,000** to support Orange County students ahead of the new school year

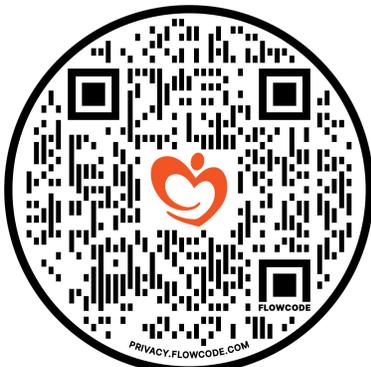


Virtual Food Drives

We distributed an additional **104,144 Meals** with Virtual Food Drive funds donated throughout 2024

Huggy Heart Club

Our monthly donors raised over **\$87,000** to support CAP OC's ongoing programs and services



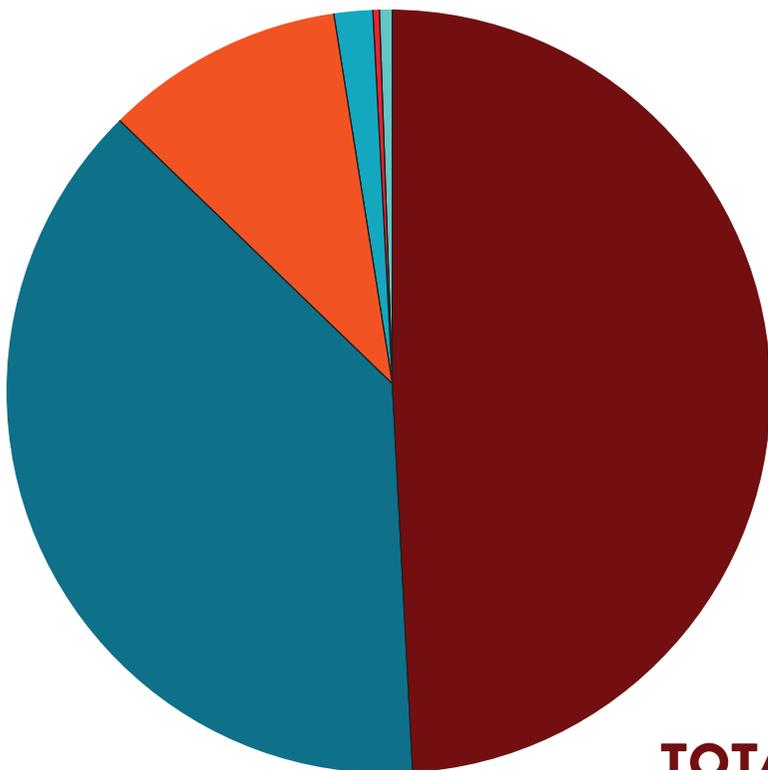
Keep the Momentum Going

Help us build on this success and drive even greater change in 2025.

Make your next gift today by scanning the QR code or visit capoc.org/donate today!

2024 FINANCIALS

REVENUE

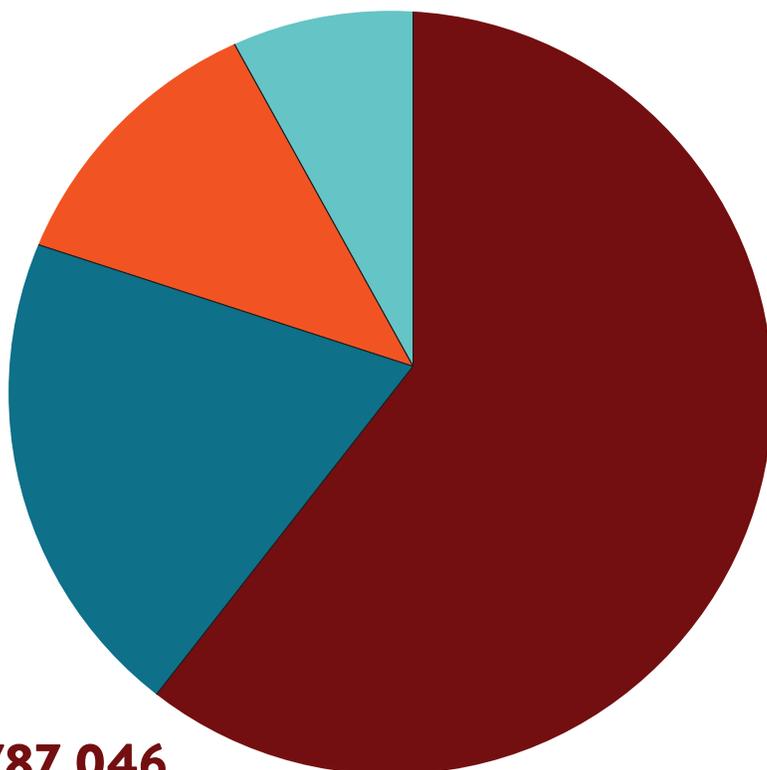


- **\$22,108,867 49.4%**
Government Contracts
- **\$16,946,493 37.9%**
USDA Commodities
- **\$4,614,026 10.3%**
Private Donations
- **\$733,389 1.6%**
Private Contracts
- **\$164,110 0.4%**
Shared Maintenance
- **\$181,829 0.4%**
Other Revenue

TOTAL REVENUE: \$44,748,704

EXPENSES

- **\$27,169,087 60.7%**
OC Food Bank
- **\$8,761,854 19.5%**
Energy & Environmental Services
- **\$5,271,353 11.8%**
Administration
- **\$3,584,752 8%**
Youth & Family



TOTAL EXPENSES: \$44,787,046

For our full financials, please visit capoc.org/financials

OUR BOARD OF DIRECTORS

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CoStar Group

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Chapman University

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Godes & Preis, LLP

Todd Staley
Philanthropist



OUR STORY

For 60 years, Community Action Partnership of Orange County (CAP OC) has worked to enhance the quality of life for Orange County families. Since 1965, we have boldly addressed the root causes of poverty, helping our neighbors make ends meet. We live and work in the neighborhoods we serve—stabilizing, sustaining and empowering families, while providing a pathway towards self-sufficiency.

OUR MISSION

We seek to end and prevent poverty by stabilizing, sustaining and empowering people with the resources they need when they need them. By forging strategic partnerships, we form a powerful force to improve our community.

OUR VISION

We see generations of healthy communities where poverty ceases to exist.



**COMMUNITY ACTION
PARTNERSHIP**
ORANGE COUNTY

capoc.org

